

I- Read the following text then choose the correct answer a, b, c or d: (48 marks)

E-government means everything from online government services to exchange of information and services electronically with citizens, businesses, and other bodies of the government. The essential principle of e-government is to improve the internal mechanisms of the public sector. This can be done to reduce financial costs and transaction times, integrate work flows and processes and enable effective resource applications across the various public sector agencies aiming for workable solutions. Through innovation and e-government, governments around the world can be more efficient as they provide better services and respond to the demands of their citizens by transparency and liability. **They** can be more comprehensive and restore the trust of citizens in their governments.

E-government services have three classifications. Firstly, Government-to-Government (G2G) involves sharing data and conducting electronic exchanges between governmental sectors, as well as exchanges between the national, regional, and local levels. Secondly, Government-to-Business (G2B) includes business-specific transactions (e.g. payments, sale and purchase of goods and services) as well as delivery online of business-focused services. Finally, Government-to-Consumer (G2C) comprises initiatives to simplify people's interaction with the government as consumers of public services and contribute to the consultation and decision-making process.

- Using online services----- paper services.
a- depends on b- increases
c- reduces d- concentrates on
 - E-government aims at-----of the public sector.
a-raising financial costs
b-neutralizing the affairs
c-developing the work
d-reducing resource applications
 - E-government becomes more efficient when it---- .
a-delivers services to private sector
b-matches the needs of citizens
c-supplies data to ministries
d-ignores transparency
- To apply e-government, it is----to link state sectors.
a-useless b-costly c-unimportant d-essential
- The word (**They**) in bold refers to -----.
a-services b-citizens c-governments d-demands
- Sharing data between governmental sectors can done through-----service.
a-Government-to-Government b-Government-to-Business
c-Government-to-Consumer d-Business-to-Consumer

II- Read the following text then decide if the sentences are true or false: (48 marks)

Someone I admire is the artist William Turner, who was born in London in 1775. I don't know very much about his life, or what he was like as a person – I just really like his pictures. I know that his mother died when he was a child, and he didn't really go to school very much, but he was always good at art, even when he was very young. He had an exhibition at the Royal Academy when he was 15. His paintings are usually very delicate images, often of rivers or lakes or the sea. One day he tied himself to a ship in a storm so that he could really experience the storm before he painted it. He travelled a lot in Europe and painted beautiful cities like Venice and Rome. When he was older, he decided to live a lonely life, painting and travelling on his own. He didn't use to like family life and that's why he never thought to get married. Once, his relationship with a beautiful woman lasted only for a few months. For Turner, money was not a priority. He often refused to sell his paintings – maybe he already had enough money. He died in 1851, in London, I think.

- The writer admires Turner's works of art.
- Turner's paintings are often about nature.
- Turner started exhibiting his works when he was young.
- When Turner got old, he decided to establish his own family.
- Turner used to get enough money from selling his paintings.
- Turner had a university degree.

III- Choose the correct answer (a, b, c or d):

- (130 marks)
- Laws are formed to-----people's rights.
a- reject b- protect c- ignore d- deny
 - Children who have reaction towards some foods should be referred to a/an -----.
a- cardiologist b- allergist
c- dermatologist d- naturopath
 - It's-----to prevent children from education.
a- logical b- normal c- illegal d- crucial
 - He experimented with different materials before -----the most suitable one.
a- utilizing b- reacting
c- rotating d- installing
 - Parents should play a/an-----role in the career development of their children.
a- aggressive b- vital
c- useless d- irrelevant

18. When you trigger all your skills, they will-----carry you to success.
a- temporarily b- slowly c- inevitably d- accidentally
19. We were happy to hear that your father was-----
a- at death's door
b- on the mend
c- taking a turn for the worse
d- beating around the bush
20. Laila has been-----yoga recently.
a- running into b- reaching out to
c- driving into d- getting into
21. Can you-----me a lift to the nearest garage?
a- take b- give c- run d- meet
22. They have to-----the old building before they start work.
a- eat away b- follow through
c- jack up d- pull down
23. My mother always-----delicious dishes for lunch.
a- is preparing b- was preparing
c- prepares d- has prepared
24. Ibrahim-----for an hour before they interrupted him.
a- is talking b- will be talking
c- had been talking d- has been talking
25. As soon as I-----my work, I'll go with you.
a- will finish b- finish c- finished d- had finished
26. Suzan-----an exciting programme at this time yesterday.
a- had been watching b- has been watching
c- will be watching d- was watching
27. Don't disturb me! I-----my homework!
a- do b- was doing c- am doing d- have done
28. By 2005, most of my relatives-----to Canada.
a- left b- have left c- had left d- were leaving
29. Yesterday, my car-----to the workshop after it broke down.
a- will take b- will be taken c- took d- was taken
30. The hairdresser cut Rana's hair. Rana-----
a- cut her hair b- has cut her hair
c- had her hair cut d- has had her hair cut
31. Maya asked me when-----
a- was the meeting b- will be the meeting
c- the meeting will be d- the meeting was
32. If I-----your phone number, I'd ring you.
a- know b- knew c- had known d- would know
33. I go to the post office-----I can send my friend a letter.
a- which b- whose c- when d- where
I didn't go shopping last week. I wish I-----
a- did b- could c- were d- had
35. The word that has a final voiced sound is -----
a- judge b- mistake c- crash d- path
36. We usually-----our food from a shop---the corner.
a- bye/buy b- buy/by c- by/buy d- buy/bye
37. A: Does this dress look OK?
B: -----
a- You deserve this honour.
b- Keep it up!
c- Well, I think darker colours suit you better.
d- No, thanks!
38. A: Could you read the instructions for me?
B: -----
a- I'll put you through. b- Nothing at all.
c- That's very kind of you! d- Yes, of course.
- IV- Ask about the underlined words : (24 marks)**
39. Sami usually heats his meals in the microwave.
40. I am thinking about my final exams.
41. Carole didn't go to school for she was tired.
42. We will finish our project next week.
- V- Choose the wrong part a, b, c or d: (12 marks)**
43. The plane to Egypt has just taken up.
a b c d
44. Neither Naya nor Sham like going shopping.
a b c d
45. I have had this mobile phone since three years.
a b c d
46. Travelling by bus is cheaper way of transportation.
a b c d
- VI- Composition: (38 marks)**
- Write a composition of no more than 80 words about the following topic:
- "A personal experience in which you have faced a problem"**
- Include the following:
- What happened with you
 - Steps you followed to solve your problem
 - People who helped you
 - What you have learned from this experience
- End of Exam**