



الدرس الثاني عشر

Read the following text

المدرس : سامر سكيف اللاذقية ٥٩٤٧٤٢٥٦٥٧

{60 m}

E-government means everything from online government services to exchange of information and services electronically with citizens, businesses, and other bodies of the government. Traditionally, e-government has been considered as the use of Information and Communication Technology (ICT) for improving the effectiveness of government agencies and providing government services online. E-government enables the use of ICT more effectively and professionally by the delivery of government services to citizens and businesses, applying ICT to government operations and achieving public goals by digital means. The essential principle of e-government is to improve the internal mechanisms of the public sector. This can be done to reduce financial costs and transaction times, integrate work flows and processes and enable effective resource applications across the various public sector agencies aiming for workable solutions. Through innovation and egovernment, governments around the world can be more efficient as they provide better services and respond to the demands of their citizens by transparency and liability. Firstly, Government to- Government (G2G) involves sharing data and conducting electronic exchanges between governmental sectors, as well as exchanges between the national, regional, and local levels. Secondly, Government-to- Business (G2B) includes business-specific transactions (e.g. payments, sale and purchase of goods and services) as well as delivery online of business-focused services In recent years, Syria has adopted this new technology to facilitate public services for its citizens. This requires links to governmental organizations that supply services and information such as governmental documents, fees, etc. electronically. Various ministries working on completing the data-entry process. This will pave the way to have more e-services. many observers, experts and politicians expect

that Syria will witness a great progress in all fields in the coming years.

Write true or false

- 1 Information technology can reduce the effectiveness of government bodies.
- 2 Financial costs and transaction times will be increased by applying e-government.
- 3 Sharing data and conducting electronic exchanges between governmental sectors can be done through
- Government-to-Costumer service.
- 4 E-government has already been applied in the Syrian governmental sectors
- Choose the right answer a, b, c, or d
- 5. the underlined word **civeness** means:
- a. a new plan for achieving a particular purpose
- c. the state of being legally responsible
- 6. the underlined word novelty means:
- a. a new plan for achieving a particular purpose
- c. the state of being legally responsible

- b. the act of producing a successful result
- d. the quality of something to make it easy to understand
 - b. the act of producing a successful result
 - d. being new, different and interesting

Read the following text

{60 m}

معهد تشرين

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E-learning is the use of networked information and communication technology in teaching and learning. It combines all educational activities that are carried out by individuals or groups working online or offline, and on networked or separate computers and other electronic devices. E-learning is highly interactive and relies heavily upon graphics, video, and audio. However, there are often simulations to support in learning achievement, which could include 3D components. New software training is an example of a course that often includes a high degree of interactivity and simulations. The impact of elearning is noticed in self-responsibility among students when they decide to study or not. It helps expand their knowledge by researching using the World Wide Web. Teachers allow them to acquire various computer skills and apply their knowledge and skills. This helps in the communication with their students at all times and increases the students' ability to study on their own. The importance of e-learning lies in the fact that the students need to be busy with what they are doing to improve learning outcomesLearning can happen anywhere, anytime and anyhow. It encourages students to seek more from school. When the course is developed, it can be run as many times, at as many locations and for as many learners and thus it reduces the general cost and time. Besides, content of lessons can be accessed at an unlimited number of times: at the time of revision and when preparing for an exam. The chief benefit of learning online is that you are in harmonisation with modern learners by accessing updated content whenever they want it. E-learning provides a quick delivery of lessons, so the learning time is reduced as the student does not need to travel to the training venue. You can learn comfortably from your own place. Besides, e-learning is cost effective compared to traditional forms of learning because learning through this mode happens quickly and easily and a lot of training time is reduced regarding trainers, travel, course

materials, and accommodation. Recently such type of learning has become popular in Syria, especially after applying it at Syrian Virtual University.

Are these statements True or False?

- 7. E-learning allows students to have direct interaction.
- 8. Traditional learning is cheaper than e-learning.
- 9. One disadvantage of e-learning is that it needs more time and can be applied in one place.
- 10. When running an online course, you have to be free of any responsibility.

Choose the right answer a, b, c, or d

- 11. the underlined word interactive means:
- a. a place to stay when you are travelling b. an event to celebrate something new
- c. the ability to control yourself or other people, even in difficult situations
- d. that allows information to be passed continuously in both directions between the computer and user
 12. the underlined word simulation means:
- a. a place to stay when you are travelling b. an event to celebrate something new
- c. the ability to control yourself or other people, even in difficult situations
- d. the technique of representing the real world by a computer

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Choose the correct answer a	a, b, c or d:	<u>(130 marks)</u>			
13. <i>I</i>	the tree, but I couldn't see	e my cat.			
a. looked up	b. got out	c. picked up	d. put on		
14 Why is the towel on the f	loor? Please		•		
a. look it up	b. get it out	c. pick it up	d. put it on		
15. She a	at the speaker with some sha	arp questions.			
a. looked up	b. got out	c. picked up	d. came back		
16 . Seldom	go to the football ma	tch.			
a. did they	b. they did	c. they do	d. are they		
17. Not only	speak Engl	ish, he speaks French.			
a. did he	b. he did	c. does he	d. is he		
18	Hind and Hasan enjoy s	swimming in the early morning.			
a. both	b. Neither	c. not only	d. either		
19 <mark>.</mark>	Sua'ad nor Waleed is in c	lass today.			
a. both	b. Neither	c. not only	d. either		
20 We can either fix dinner for our guests or take them to a restaurant.					
a. both	b. Neither	c. not only	d. either		
21 Karen to Nancy: I 'm so proud of you. Karen told Nancy that sheso proud of her.					
a. has	b. is	c. was	d. had been		
22 Janet to Hala: Did someon	ne ring you an hour ago? Ja	net wanted to know if someone .	her an		
hour before.					
a. has rung	b. is ringing	c. was ringing	d. had rung		
23 I was surprised to know	that my little brother has m	ore many friends than I really do	. In fact, he has got a		
	face.				
a. pick	b. pumpkin	c. round	d. wide		
24. 2 Let me introduce you t	o Mr. Karam, my father's be	est friend. We	many years ago.		
a. had a wide face"	b.	gave each other a pumpkin			
c. broke bread with each of	her d. s	aved face			
25. My neighbour is a great writer. His new book is about to next month.					
a. got in	b. got about	c. got off	d. got on		
26. Suzan must be good	Fı	rench. She got a full mark in the e	exam.		
a. with	b. at	c. off	d. on		
27. Fadi has never learnt to swim because he's afraid water.					
a. with	b. at	c. of	d. on		
28 The					
a. affect	b. effect	c. act	d. action		

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29 At the end of the match, all the players were out of					
a. breath	b. breathe	c. act	d. action		
30 Both Ali and Mary are					
a. breath	b. breathe	c. absent	d. absence		
31 What are your classmates'?					
a. nationality	b. nation	c. nations	d. nationalize		
32 My brother up home while he was returning from work.					
a. picked me up	b. looked me up	c. got me out	d. taken me off.		
33. Have you any idea where					
a. can I meet	b. I can meet	c. do I meet	d. have I met		
34 My mother asked me if my aunt.					
a. had I visited	b. I had visited	c. I will visit	d. will I visit		
35 The film was not only funny, exciting.					
a. and	b. but also	c. nor	d. or		
36 Ahmad: I arrived yesterday. I said I the previous day/ the day before.					
a. arrives	b. was arriving	c. will arrive	d. had arrived		
37 John: How long are you going to stay? He asked me how long I to stay.					
a. goes	b. was going	c. will go	d. had gone		
38. John: Have you been to London before? He asked me if I to London before.					



There are four mistakes [8m]

Digital literacy mean having the skills you need to live, learn, and work on a society which communication and access to information is increasingly through digital technologies like Internet platforms and society media.



