

Listening and Speaking Level 2



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Unit 3



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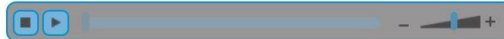
Choose the correct words to complete the sentences.

1. Please teach that child some **manners** . He never says "thank you."
2. I was pleased when the teacher said that my son's **behavior** was improving.
3. **Courtesy** is important in the classroom. Students must respect their teachers and their fellow students.
4. Do you think it's **rude** to speak loudly on your cell phone on a quiet train?
5. In some cultures, it is proper **etiquette** for a man to remove his hat when he is indoors.
6. Most people agree that it is **polite** to thank people when they help you.

Submit Try again See answers Score: 6/6

Resources Progress

Listen to the conversation. Choose the correct words or phrases to complete the sentences.



1. Maya has an interview with **an advertising company** .
2. Kyle's phone interview **was last month** .
3. For a phone interview, it is important to **talk in private** .
4. Talking on the phone **in public** disturbs other people.
5. It's bad manners to call from **a crowded place** .
6. Maya should **use polite phrases** .
7. You should never **take other calls** when you are on a business call.
8. If you take other calls, the interviewer might think you **don't care enough** .
9. It is bad etiquette to **check your email** during the call.
10. If you aren't attentive, you might **give the wrong answer** .

Submit Try again See answers Score: 10/10

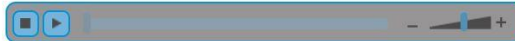
Resources Progress

You are going to listen to a radio show about the etiquette of traveling to foreign countries. What will the speakers say? Read the sentences and select Yes or No. Then listen and check your predictions.



- 1. It's difficult to find information about other countries.
 Yes
✓ No
- 2. Shopping customs are different in different places.
✓ Yes
 No
- 3. All people stand in line when they shop at a market.
 Yes
✓ No
- 4. In some places people bargain for lower prices, and in others they don't.
✓ Yes
 No
- 5. There is one polite way to call a server in a restaurant.

You are going to listen to a radio show about the etiquette of traveling to foreign countries. What will the speakers say? Read the sentences and select Yes or No. Then listen and check your predictions.



- No
- 5. There is one polite way to call a server in a restaurant.
 Yes
✓ No
- 6. Never use hand motions to call a server.
 Yes
✓ No
- 7. In some countries, the guests divide the restaurant bill evenly.
✓ Yes
 No
- 8. You can find information about travel etiquette online.
✓ Yes
 No

Complete the passage with the correct words from the word bank. You do not need to use all the words.

courteous shout out principal respect deal with improve valuable influence

Magdalena Moya is the principal of a large city high school. When she came to the school, it had many problems. The most serious problem was that there was a lot of bad behavior, and even violence. She often had to call the police to deal with the fights between students. Ms. Moya knew she needed to make things better. She thought of some new ideas about how to improve the behavior of her students. First, she divided the big school into three smaller parts—one on each floor of the building. This way, students got to know each other better. Then she began special behavior classes for all students. Students learned how to be more courteous by following simple etiquette rules, such as "raise your hand before you speak." Ms. Moya says that the classes had a good influence on the students and that their behavior is better. Before, teachers complained that students often talked or laughed loudly during class. Now, they show more

Submit Try again See answers Score: 7/7

Complete each sentence with a synonym of the word in parentheses. Choose the synonym from the word bank.

courteous shout site main intelligent impolite behavior scared

1. Don't stare at that man. It's impolite . (rude)
2. When I got to the top of the hill, I was too scared to ski down it. (frightened)
3. My niece is a very intelligent child. She learned to read when she was extremely young. (smart)
4. The child's behavior showed that he was under a lot of stress. (actions)
5. Don't speak loudly on your cell phone while you're on the bus. It's not courteous . (polite)
6. The restaurant was so noisy that we had to shout in order to hear each other. (yell)
7. I wrote down the main ideas from the lecture. (important)
8. The architects visited the site where the new school would be built. (place)

Submit Try again See answers Score: 8/8

Complete the conversations with *should* or *shouldn't* and the verb in parentheses. If there is no verb in parentheses, only use *should* or *shouldn't*.

1. A: Ugh! This guy in front of us is driving too slowly. It's so annoying!

B: Well, you shouldn't get angry about it. (get)

A: What should I do? (do)

B: You should relax and wait for a chance to pass! (relax)

2. A: Look! That driver just hit that parked car.

B: Yes, and now he's driving away. He shouldn't do that. (do)

A: No. He should leave a note for the owner. (leave)

Submit

Try again

See answers

Score: 20/20

Complete the conversations with *should* or *shouldn't* and the verb in parentheses. If there is no verb in parentheses, only use *should* or *shouldn't*.

A: No. He should leave a note for the owner. (leave)

3. A: I think we're going to be late for lunch. Should we call? (call)

B: Yes, we should.

4. A: Max is terrible at science. What should he do about it? (do)

B: Well, maybe he should ask for extra help. (ask)

A: Should he stop taking science classes? (stop)

B: No, he shouldn't. They're very important.

Submit

Try again

See answers

Score: 20/20



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Click READ to read about the modal *have to*. Then complete the sentences with the correct form of *have to*.

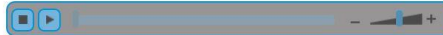
READ

- The English class is required, so you **have to** take it soon.
- The director explained that all students **have to** pass the test to move to the next level.
- I don't **have to** attend the study session, but I want to.
- Christina and Eva **have to** give their presentation on Tuesday.
- Terri **has to** return her books before the library closes.
- Lukas doesn't **have to** finish his paper tonight. It's due next week.
- Do** we **have to** pay for this, or is it free?
- Marta **doesn't have to** take the exam because she's a new student.
- Does** Miguel **have to** stay after school?
- Do** the teachers **have to** go to a meeting?

Submit Try again See answers Score: 10/10

Resources Progress

Listen and complete the dialogue with the words you hear.



Darrin: The instructor teaches us new words every day in English class. Do you like that?
Nathan: Yes. I really think my vocabulary skills are improving. I'm excited about the next speaking lesson, too.
Darrin: Me too. We're going to interview people at the university. It seems interesting.
Nathan: What other classes are you taking?
Darrin: I'm taking a business class. It's a lot of work, but I really like it.
Nathan: I chose another course—biology. It's important because I want to go to medical school.
Darrin: You're going to be a doctor? That sounds exciting!

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Read a student's notes from a lecture. Put them in the correct order.

Conversations in different cultures follow different rules of etiquette.

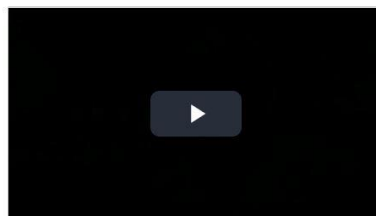
For example, people from different cultures are more comfortable with silence than others.

In American culture, the average person is only comfortable with a couple seconds of silence.

If there is more than a couple of a seconds, most often someone will begin talking.

Submit Try again See answers Score: 4/4

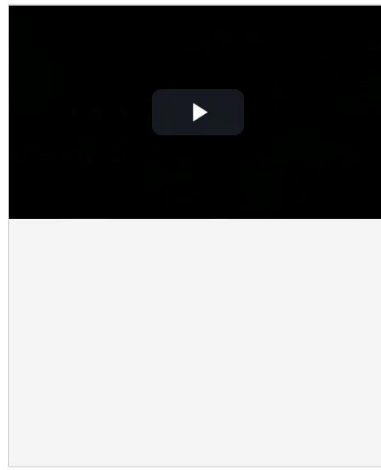
Watch the video. Then select *true* or *false* for each statement.



1. The expert says that small talk is called small talk because it isn't a big deal.
 True
 False
2. Rapport comes from making small talk.
 True
 False
3. A tag line is information about yourself that makes the other person ask you a question.
 True
 False
4. A passive participant in the conversation is someone who asks questions.
 True
 False

Submit Try again See answers Score: 7/7

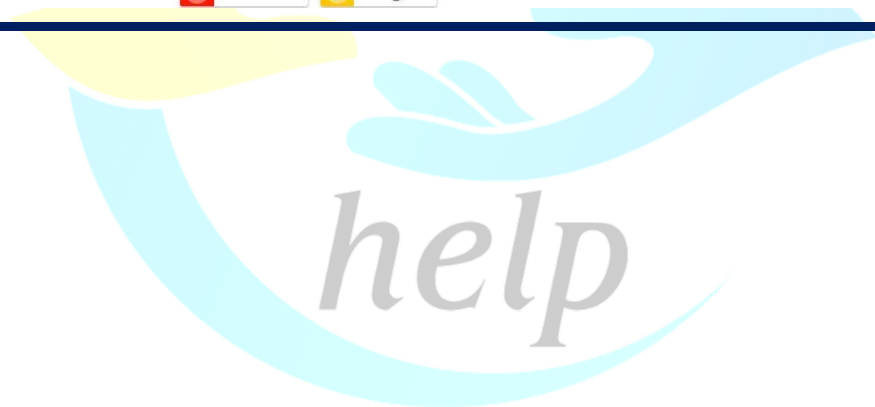
Watch the video. Then select *true* or *false* for each statement.



- 4. A passive participant in the conversation is someone who asks questions.
 True
✓ False
- 5. Small talk should include comments on your health including what is going wrong.
 True
✓ False
- 6. It's not okay to get into a big argument or debate with someone you just met.
✓ True
 False
- 7. People who get good at small talk enjoy the conversations.
✓ True
 False

Submit Try again See answers Score: 7/7

Resources Progress



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