

# ***Chapter 8***

## ***Linear Programming Applications***

To accompany  
*Quantitative Analysis for Management, Eleventh Edition,*  
by Render, Stair, and Hanna  
Power Point slides created by Brian Peterson

# ***Learning Objectives***

**After completing this chapter, students will be able to:**

- 1. Model a wide variety of medium to large LP problems.**
- 2. Understand major application areas, including marketing, production, labor scheduling, fuel blending, transportation, and finance.**
- 3. Gain experience in solving LP problems with QM for Windows and Excel Solver software.**

# ***Chapter Outline***

- 8.1 Introduction**
- 8.2 Marketing Applications**
- 8.3 Manufacturing Applications**
- 8.4 Employee Scheduling Applications**
- 8.5 Financial Applications**
- 8.6 Ingredient Blending Applications**
- 8.7 Transportation Applications**

# ***Introduction***

- **The graphical method of LP is useful for understanding how to formulate and solve small LP problems.**
- **There are many types of problems that can be solved using LP.**
- **The principles developed here are applicable to larger problems.**

# ***Marketing Applications***

- **Linear programming models have been used in the advertising field as a decision aid in selecting an effective media mix.**
- **Media selection problems can be approached with LP from two perspectives:**
  - **Maximize audience exposure.**
  - **Minimize advertising costs.**

# ***Win Big Gambling Club***

- **The Win Big Gambling Club promotes gambling junkets to the Bahamas.**
- **It has \$8,000 per week to spend on advertising.**
- **Its goal is to reach the largest possible high-potential audience.**
- **Media types and audience figures are shown in the following table.**
- **It needs to place at least five radio spots per week.**
- **No more than \$1,800 can be spent on radio advertising each week.**

# ***Win Big Gambling Club***

## **Advertising options**

<b>MEDIUM</b>	<b>AUDIENCE REACHED PER AD</b>	<b>COST PER AD (\$)</b>	<b>MAXIMUM ADS PER WEEK</b>
<b>TV spot (1 minute)</b>	<b>5,000</b>	<b>800</b>	<b>12</b>
<b>Daily newspaper (full-page ad)</b>	<b>8,500</b>	<b>925</b>	<b>5</b>
<b>Radio spot (30 seconds, prime time)</b>	<b>2,400</b>	<b>290</b>	<b>25</b>
<b>Radio spot (1 minute, afternoon)</b>	<b>2,800</b>	<b>380</b>	<b>20</b>

# ***Win Big Gambling Club***

**The problem formulation is**

$X_1$  = number of 1-minute TV spots each week

$X_2$  = number of daily paper ads each week

$X_3$  = number of 30-second radio spots each week

$X_4$  = number of 1-minute radio spots each week

**Objective:**

**Maximize audience coverage**  $= 5,000X_1 + 8,500X_2 + 2,400X_3 + 2,800X_4$

**Subject to**

$X_1 \leq 12$  (max TV spots/wk)

$X_2 \leq 5$  (max newspaper ads/wk)

$X_3 \leq 25$  (max 30-sec radio spots ads/wk)

$X_4 \leq 20$  (max newspaper ads/wk)

$800X_1 + 925X_2 + 290X_3 + 380X_4 \leq \$8,000$  (weekly advertising budget)

$X_3 + X_4 \geq 5$  (min radio spots contracted)

$290X_3 + 380X_4 \leq \$1,800$  (max dollars spent on radio)

$X_1, X_2, X_3, X_4 \geq 0$

# Win Big Gambling Club

## Solution in Excel 2010

	A	B	C	D	E	F	G	H
1	<b>Win Big Gambling Club</b>							
2				Radio	Radio			
3		TV	Newspaper	30 sec.	1 min.			
4	<b>Variables</b>	<b>X1</b>	<b>X2</b>	<b>X3</b>	<b>X4</b>			
5	<b>Solution</b>	1.9688	5	6.2069	0	<b>Total Audience</b>		
6	<b>Audience per ad</b>	5000	8500	2400	2800	67240.3017		
7								
8	<b>Constraints</b>					<b>LHS</b>		<b>RHS</b>
9	<b>Max. TV</b>	1				1.9688	≤	12
10	<b>Max. Newspaper</b>		1			5	≤	5
11	<b>Max. 30-sec. radio</b>			1		6.2069	≤	25
12	<b>Max. 1 min. radio</b>				1	0	≤	20
13	<b>Cost</b>	800	925	290	380	8000	≤	8000
14	<b>Radio dollars</b>			290	380	1800	≤	1800
15	<b>Radio spots</b>			1	1	6.2069	≥	5

### Program 8.1

# ***Marketing Research***

- **Linear programming has also been applied to marketing research problems and the area of consumer research.**
- **Statistical pollsters can use LP to help make strategy decisions.**

# ***Management Sciences Association***

- **Management Sciences Associates (MSA) is a marketing research firm.**
- **MSA determines that it must fulfill several requirements in order to draw statistically valid conclusions:**
  - **Survey at least 2,300 U.S. households.**
  - **Survey at least 1,000 households whose heads are 30 years of age or younger.**
  - **Survey at least 600 households whose heads are between 31 and 50 years of age.**
  - **Ensure that at least 15% of those surveyed live in a state that borders on Mexico.**
  - **Ensure that no more than 20% of those surveyed who are 51 years of age or over live in a state that borders on Mexico.**

# ***Management Sciences Association***

- **MSA decides that all surveys should be conducted in person.**
- **It estimates the costs of reaching people in each age and region category are as follows:**

<b>REGION</b>	<b>COST PER PERSON SURVEYED (\$)</b>		
	<b>AGE ≤ 30</b>	<b>AGE 31-50</b>	<b>AGE ≥ 51</b>
<b>State bordering Mexico</b>	<b>\$7.50</b>	<b>\$6.80</b>	<b>\$5.50</b>
<b>State not bordering Mexico</b>	<b>\$6.90</b>	<b>\$7.25</b>	<b>\$6.10</b>

# ***Management Sciences Association***

- **MSA's goal is to meet the sampling requirements at the least possible cost.**
- **The decision variables are:**

**$X_1$  = number of 30 or younger and in a border state**

**$X_2$  = number of 31-50 and in a border state**

**$X_3$  = number 51 or older and in a border state**

**$X_4$  = number 30 or younger and not in a border state**

**$X_5$  = number of 31-50 and not in a border state**

**$X_6$  = number 51 or older and not in a border state**

# Management Sciences Association

## Objective function

Minimize total interview costs

$$= \$7.50X_1 + \$6.80X_2 + \$5.50X_3 + \$6.90X_4 + \$7.25X_5 + \$6.10X_6$$

## subject to

$$\begin{aligned} X_1 + X_2 + X_3 + X_4 + X_5 + X_6 &\geq 2,300 \quad (\text{total households}) \\ X_1 + X_4 &\geq 1,000 \quad (\text{households 30 or younger}) \\ X_2 + X_5 &\geq 600 \quad (\text{households 31-50}) \\ X_1 + X_2 + X_3 &\geq 0.15(X_1 + X_2 + X_3 + X_4 + X_5 + X_6) \quad (\text{border states}) \\ X_3 &\leq 0.20(X_3 + X_6) \quad (\text{limit on age group 51+ who can live in border state}) \\ X_1, X_2, X_3, X_4, X_5, X_6 &\geq 0 \end{aligned}$$

# MSA Solution in Excel 2010

	A	B	C	D	E	F	G	H	I	J
1	<b>Management Science Associates</b>									
2										
3	<b>Variable</b>	<b>X1</b>	<b>X2</b>	<b>X3</b>	<b>X4</b>	<b>X5</b>	<b>X6</b>			
4	<b>Solution</b>	0	600	140	1000	0	560	<b>Total Cost</b>		
5	<b>Min. Cost</b>	7.5	6.8	5.5	6.9	7.25	6.1	15166		
6										
7	<b>Constraints</b>							<b>LHS</b>		<b>RHS</b>
8	<b>Total Households</b>	1	1	1	1	1	1	2300	≥	2,300
9	<b>30 and Younger</b>	1	0	0	1	0	0	1000	≥	1,000
10	<b>31-50</b>	0	1	0	0	1	0	600	≥	600
11	<b>Border States</b>	0.85	0.85	0.85	-0.15	-0.15	-0.15	395	≥	0
12	<b>51+ Border States</b>	0	0	0.8	0	0	-0.2	0	≤	0

## Program 8.2

# ***Management Sciences Association***

- The following table summarizes the results of the MSA analysis.
- It will cost MSA \$15,166 to conduct this research.

REGION	AGE $\leq$ 30	AGE 31-50	AGE $\geq$ 51
State bordering Mexico	0	600	140
State not bordering Mexico	1,000	0	560

# ***Manufacturing Applications***

## **■ Production Mix**

- LP can be used to plan the optimal mix of products to manufacture.**
- Company must meet a myriad of constraints, ranging from financial concerns to sales demand to material contracts to union labor demands.**
- Its primary goal is to generate the largest profit possible.**

# ***Fifth Avenue Industries***

- **Fifth Avenue Industries produces four varieties of ties:**
  - **One is expensive all-silk**
  - **One is all-polyester**
  - **Two are polyester and cotton blends**
- **The table on the below shows the cost and availability of the three materials used in the production process:**

<b>MATERIAL</b>	<b>COST PER YARD (\$)</b>	<b>MATERIAL AVAILABLE PER MONTH (YARDS)</b>
<b>Silk</b>	<b>24</b>	<b>1,200</b>
<b>Polyester</b>	<b>6</b>	<b>3,000</b>
<b>Cotton</b>	<b>9</b>	<b>1,600</b>

# ***Fifth Avenue Industries***

- **The firm has contracts with several major department store chains to supply ties.**
- **Contracts require a minimum number of ties but may be increased if demand increases.**
- **Fifth Avenue's goal is to maximize monthly profit given the following decision variables.**

**$X_1$  = number of all-silk ties produced per month**

**$X_2$  = number all-polyester ties**

**$X_3$  = number of blend 1 polyester-cotton ties**

**$X_4$  = number of blend 2 silk-cotton ties**

# ***Fifth Avenue Industries Data***

VARIETY OF TIE	SELLING PRICE PER TIE (\$)	MONTHLY CONTRACT MINIMUM	MONTHLY DEMAND	MATERIAL REQUIRED PER TIE (YARDS)	MATERIAL REQUIREMENTS
All silk	19.24	5,000	7,000	0.125	100% silk
All polyester	8.70	10,000	14,000	0.08	100% polyester
Poly – cotton blend 1	9.52	13,000	16,000	0.10	50% polyester – 50% cotton
Silk-cotton blend 2	10.64	5,000	8,500	0.11	60% silk - 40% cotton

**Table 8.1**

# ***Fifth Avenue Industries***

- Fifth Avenue also has to calculate profit per tie for the objective function.

VARIETY OF TIE	SELLING PRICE PER TIE (\$)	MATERIAL REQUIRED PER TIE (YARDS)	MATERIAL COST PER YARD (\$)	COST PER TIE (\$)	PROFIT PER TIE (\$)
All silk	\$19.24	0.125	\$24	\$3.00	\$16.24
All polyester	\$8.70	0.08	\$6	\$0.48	\$8.22
Poly-cotton blend 1	\$9.52	0.05	\$6	\$0.30	
		0.05	\$9	\$0.45	\$8.77
Silk – cotton blend 2	\$10.64	0.06	\$24	\$1.44	
		0.06	\$9	\$0.54	\$8.66

# ***Fifth Avenue Industries***

## **The complete Fifth Avenue Industries Model**

**Objective function**

**Maximize profit =  $\$16.24X_1 + \$8.22X_2 + \$8.77X_3 + \$8.66X_4$**

**Subject to**

- $0.125X_1 + 0.066X_4 \leq 1200$  (yds of silk)**
- $0.08X_2 + 0.05X_3 \leq 3,000$  (yds of polyester)**
- $0.05X_3 + 0.44X_4 \leq 1,600$  (yds of cotton)**
- $X_1 \geq 5,000$  (contract min for silk)**
- $X_1 \leq 7,000$  (contract min)**
- $X_2 \geq 10,000$  (contract min for all polyester)**
- $X_2 \leq 14,000$  (contract max)**
- $X_3 \geq 13,000$  (contract mini for blend 1)**
- $X_3 \leq 16,000$  (contract max)**
- $X_4 \geq 5,000$  (contract mini for blend 2)**
- $X_4 \leq 8,500$  (contract max)**
- $X_1, X_2, X_3, X_4 \geq 0$**

# Fifth Avenue Solution in Excel 2010

	A	B	C	D	E	F	G	H
1	<b>Fifth Avenue Industries</b>							
2								
3		All silk	All poly.	Blend 1	Blend 2			
4	<b>Variables</b>	<b>X1</b>	<b>X2</b>	<b>X3</b>	<b>X4</b>			
5	<b>Values</b>	5112	14000	16000	8500	<b>Total Profit</b>		
6	<b>Profit</b>	16.24	8.22	8.77	8.66	412028.88		
7								
8	<b>Constraints</b>					<b>LHS</b>		<b>RHS</b>
9	<b>Silk available</b>	0.125			0.066	1200	≤	1200
10	<b>Polyester available</b>		0.08	0.05		1920	≤	3000
11	<b>Cotton available</b>			0.05	0.044	1174	≤	1600
12	<b>Maximum silk</b>	1				5112	≤	7000
13	<b>Maximum polyester</b>		1			14000	≤	14000
14	<b>Maximum blend 1</b>			1		16000	≤	16000
15	<b>Maximum blend 2</b>				1	8500	≤	8500
16	<b>Minimum silk</b>	1				5112	≥	5000
17	<b>Minimum polyester</b>		1			14000	≥	10000
18	<b>Minimum blend 1</b>			1		16000	≥	13000
19	<b>Minimum blend 2</b>				1	8500	≥	5000

Program 8.3

# ***Manufacturing Applications***

## ■ **Production Scheduling**

- **Setting a low-cost production schedule over a period of weeks or months is a difficult and important management task.**
- **Important factors include labor capacity, inventory and storage costs, space limitations, product demand, and labor relations.**
- **When more than one product is produced, the scheduling process can be quite complex.**
- **The problem resembles the product mix model for each time period in the future.**

# ***Greenberg Motors***

- **Greenberg Motors, Inc. manufactures two different electric motors for sale under contract to Drexel Corp.**
- **Drexel places orders three times a year for four months at a time.**
- **Demand varies month to month as shown below.**
- **Greenberg wants to develop its production plan for the next four months.**

MODEL	JANUARY	FEBRUARY	MARCH	APRIL
GM3A	800	700	1,000	1,100
GM3B	1,000	1,200	1,400	1,400

**Table 8.2**

# ***Greenberg Motors***

- **Production planning at Greenberg must consider four factors:**
  - **Desirability of producing the same number of motors each month to simplify planning and scheduling.**
  - **Necessity to keep inventory carrying costs down.**
  - **Warehouse limitations.**
  - **Its no-lay-off policy.**
- **LP is a useful tool for creating a minimum total cost schedule that resolves conflicts between these factors.**

# Greenberg Motors

$A_i =$  Number of model GM3A motors produced in month  $i$   
( $i = 1, 2, 3, 4$  for January – April)

$B_i =$  Number of model GM3B motors produced in month  $i$

- It costs \$20 to produce a GM3A and \$15 to produce a GM3B
- Both costs increase by 10% on March 1, thus

$$\begin{aligned}\text{Cost of production} = & \$20A_1 + \$20A_2 + \$22A_3 + \$22A_4 \\ & + \$15B_1 + \$15B_2 + \$16.50B_3 + \$16.50B_4\end{aligned}$$

# Greenberg Motors

- We can use the same approach to create the portion of the objective function dealing with inventory carrying costs.

$IA_i$  = Units of GM3A left in inventory at the end of month  $i$  ( $i = 1, 2, 3, 4$  for January – April)

$IB_i$  = Units of GM3B left in inventory at the end of month  $i$  ( $i = 1, 2, 3, 4$  for January – April)

- The carrying cost for GM3A motors is \$0.36 per unit per month and the GM3B costs \$0.26 per unit per month.
- Monthly ending inventory levels are used for the average inventory level.

$$\begin{aligned} \text{Cost of carrying inventory} = & \$0.36A_1 + \$0.36A_2 + \$0.36A_3 + 0.36A_4 \\ & + \$0.26B_1 + \$0.26B_2 + \$0.26B_3 + \$0.26B_4 \end{aligned}$$

# ***Greenberg Motors***

**We combine these two for the objective function:**

$$\begin{aligned}\text{Minimize total cost} = & \$20A_1 + \$20A_2 + \$22A_3 + 22A_4 \\ & + \$15B_1 + \$15B_2 + \$16.50B_3 + \$16.50B_4 \\ & + \$0.36IA_1 + \$0.36IA_2 + \$0.36IA_3 + 0.36IA_4 \\ & + \$0.26IB_1 + \$0.26IB_2 + \$0.26IB_3 + \$0.26IB_4\end{aligned}$$

**End of month inventory is calculated using this relationship:**

$$\left( \begin{array}{c} \text{Inventory} \\ \text{at the end} \\ \text{of last} \\ \text{month} \end{array} \right) + \left( \begin{array}{c} \text{Current} \\ \text{month's} \\ \text{production} \end{array} \right) - \left( \begin{array}{c} \text{Inventory at} \\ \text{the end of} \\ \text{this month} \end{array} \right) = \left( \begin{array}{c} \text{Sales to} \\ \text{Drexel this} \\ \text{month} \end{array} \right)$$

# ***Greenberg Motors***

- **Greenberg is starting a new four-month production cycle with a change in design specification that left no old motors in stock on January 1.**
- **Given January demand for both motors:**

$$IA_1 = 0 + A_1 - 800$$

$$IB_1 = 0 + B_1 - 1,000$$

- **Rewritten as January's constraints:**

$$A_1 - IA_1 = 800$$

$$B_1 - IB_1 = 1,000$$

# Greenberg Motors

**Constraints for February, March, and April:**

$$A_2 + IA_1 - IA_2 = 700$$

**February GM3A demand**

$$B_2 + IB_1 - IB_2 = 1,200$$

**February GM3B demand**

$$A_3 + IA_2 - IA_3 = 1,000$$

**March GM3A demand**

$$B_3 + IB_2 - IB_3 = 1,400$$

**March GM3B demand**

$$A_4 + IA_3 - IA_4 = 1,100$$

**April GM3A demand**

$$B_4 + IB_3 - IB_4 = 1,400$$

**April GM3B demand**

**And constraints for April's ending inventory:**

$$IA_4 = 450$$

$$IB_4 = 300$$

# ***Greenberg Motors***

- **We also need constraints for warehouse space:**

$$IA_1 + IB_1 \leq 3,300$$

$$IA_2 + IB_2 \leq 3,300$$

$$IA_3 + IB_3 \leq 3,300$$

$$IA_4 + IB_4 \leq 3,300$$

- **No worker is ever laid off so Greenberg has a base employment level of 2,240 labor hours per month.**
- **By adding temporary workers, available labor hours can be increased to 2,560 hours per month.**
- **Each GM3A motor requires 1.3 labor hours and each GM3B requires 0.9 hours.**

# ***Greenberg Motors***

## **Labor hour constraints:**

$1.3A_1 + 0.9B_1$	$\geq 2,240$	(January min hrs/month)
$1.3A_1 + 0.9B_1$	$\leq 2,560$	(January max hrs/month)
$1.3A_2 + 0.9B_2$	$\geq 2,240$	(February labor min)
$1.3A_2 + 0.9B_2$	$\leq 2,560$	(February labor max)
$1.3A_3 + 0.9B_3$	$\geq 2,240$	(March labor min)
$1.3A_3 + 0.9B_3$	$\leq 2,560$	(March labor max)
$1.3A_4 + 0.9B_4$	$\geq 2,240$	(April labor min)
$1.3A_4 + 0.9B_4$	$\leq 2,560$	(April labor max)
All variables	$\geq 0$	Nonnegativity constraints

# Greenberg Motors Solution in Excel 2010

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	
1	Greenberg Motors																				
2																					
3	Variable	A1	A2	A3	A4	B1	B2	B3	B4	IA1	IA2	IA3	IA4	IB1	IB2	IB3	IB4				
4	Solution	1276.9	223.1	1757.7	792.3	1000	2522.2	77.8	1700	476.9	0	757.7	450	0	1322.2	0	300	Total Cost			
5	Min. Cost	20	20	22	22	15	15	16.5	16.5	0.36	0.36	0.36	0.36	0.26	0.26	0.26	0.26	169294.9			
6																					
7	Demand Constraints																	LHS	Sign	RHS	
8	Jan. GM3A	1								-1								800	=	800	
9	Feb. GM3A		1							1	-1							700	=	700	
10	Mar. GM3A			1							1	-1						1000	=	1000	
11	Apr. GM3A				1							1	-1					1100	=	1100	
12	Jan. GM3B					1								-1				1000	=	1000	
13	Feb. GM3B						1							1	-1			1200	=	1200	
14	Mar. GM3B							1							1	-1		1400	=	1400	
15	Apr. GM3B								1							1	-1	1400	=	1400	
16	Inv.GM3A Apr.												1					450	=	450	
17	Inv.GM3B Apr.																1	300	=	300	
18	Labor Hour Constraints																				
19	Hrs Min. Jan.	1.3				0.9												2560	>	2240	
20	Hrs Min. Feb.		1.3				0.9											2560	>	2240	
21	Hrs Min. Mar.			1.3				0.9										2355	>	2240	
22	Hrs Min. Apr.				1.3				0.9									2560	>	2240	
23	Hrs Max. Jan.	1.3				0.9												2560	<	2560	
24	Hrs Max. Feb.		1.3				0.9											2560	<	2560	
25	Hrs Max.Mar.			1.3				0.9										2355	<	2560	
26	Hrs Max. Apr.				1.3				0.9									2560	<	2560	
27	Storage Constraints																				
28	Jan. Inv. Limit									1				1				476.92	<	3300	
29	Feb. Inv. Limit										1				1			1322.22	<	3300	
30	Mar. Inv. Limit											1				1		757.69	<	3300	
31	Apr. Inv. Limit												1				1	750	<	3300	

Program 8.4

# ***Greenberg Motors***

## **Solution to Greenberg Motors Problem**

<b>PRODUCTION SCHEDULE</b>	<b>JANUARY</b>	<b>FEBRUARY</b>	<b>MARCH</b>	<b>APRIL</b>
<b>Units GM3A produced</b>	<b>1,277</b>	<b>223</b>	<b>1,758</b>	<b>792</b>
<b>Units GM3B produced</b>	<b>1,000</b>	<b>2,522</b>	<b>78</b>	<b>1,700</b>
<b>Inventory GM3A carried</b>	<b>477</b>	<b>0</b>	<b>758</b>	<b>450</b>
<b>Inventory GM3B carried</b>	<b>0</b>	<b>1,322</b>	<b>0</b>	<b>300</b>
<b>Labor hours required</b>	<b>2,560</b>	<b>2,560</b>	<b>2,355</b>	<b>2,560</b>

**Table 8.3**

- **Total cost for this four month period is \$169,294.90.**
- **Complete model has 16 variables and 22 constraints.**

# ***Employee Scheduling Applications***

## ■ **Labor Planning**

- **These problems address staffing needs over a particular time.**
- **They are especially useful when there is some flexibility in assigning workers that require overlapping or interchangeable talents.**

# ***Hong Kong Bank of Commerce and Industry***

- **Hong Kong Bank of Commerce and Industry has requirements for between 10 and 18 tellers depending on the time of day.**
- **Lunch time from noon to 2 pm is generally the busiest.**
- **The bank employs 12 full-time tellers but has many part-time workers available.**
- **Part-time workers must put in exactly four hours per day, can start anytime between 9 am and 1 pm, and are inexpensive.**
- **Full-time workers work from 9 am to 3 pm and have 1 hour for lunch.**

# ***Hong Kong Bank of Commerce and Industry***

## **Labor requirements for Hong Kong Bank of Commerce and Industry**

<b>TIME PERIOD</b>	<b>NUMBER OF TELLERS REQUIRED</b>
<b>9 am – 10 am</b>	<b>10</b>
<b>10 am – 11 am</b>	<b>12</b>
<b>11 am – Noon</b>	<b>14</b>
<b>Noon – 1 pm</b>	<b>16</b>
<b>1 pm – 2 pm</b>	<b>18</b>
<b>2 pm – 3 pm</b>	<b>17</b>
<b>3 pm – 4 pm</b>	<b>15</b>
<b>4 pm – 5 pm</b>	<b>10</b>

**Table 8.4**

# ***Hong Kong Bank of Commerce and Industry***

- **Part-time hours are limited to a maximum of 50% of the day's total requirements.**
- **Part-timers earn \$8 per hour on average.**
- **Full-timers earn \$100 per day on average.**
- **The bank wants a schedule that will minimize total personnel costs.**
- **It will release one or more of its part-time tellers if it is profitable to do so.**

# ***Hong Kong Bank of Commerce and Industry***

**Let**

**$F$  = full-time tellers**

**$P_1$  = part-timers starting at 9 am (leaving at 1 pm)**

**$P_2$  = part-timers starting at 10 am (leaving at 2 pm)**

**$P_3$  = part-timers starting at 11 am (leaving at 3 pm)**

**$P_4$  = part-timers starting at noon (leaving at 4 pm)**

**$P_5$  = part-timers starting at 1 pm (leaving at 5 pm)**

# Hong Kong Bank of Commerce and Industry

**Objective:**

**Minimize total daily personnel cost**  $= \$100F + \$32(P_1 + P_2 + P_3 + P_4 + P_5)$

**subject to:**

$$\begin{array}{llllll}
 F + P_1 & & & & \geq 10 & \text{(9 am – 10 am needs)} \\
 F + P_1 + P_2 & & & & \geq 12 & \text{(10 am – 11 am needs)} \\
 0.5F + P_1 + P_2 + P_3 & & & & \geq 14 & \text{(11 am – noon needs)} \\
 0.5F + P_1 + P_2 + P_3 + P_4 & & & & \geq 16 & \text{(noon – 1 pm needs)} \\
 F + P_2 + P_3 + P_4 + P_5 & \geq 18 & & & & \text{(1 pm – 2 pm needs)} \\
 F + P_3 + P_4 + P_5 & \geq 17 & & & & \text{(2 pm – 3 pm needs)} \\
 F + P_4 + P_5 & \geq 15 & & & & \text{(3 pm – 4 pm needs)} \\
 F + P_5 & \geq 10 & & & & \text{(4 pm – 5 pm needs)} \\
 F & \leq 12 & & & & \text{(12 full-time tellers)} \\
 4P_1 + 4P_2 + 4P_3 + 4P_4 + 4P_5 & \leq 0.50(112) & & & & \text{(max 50\% part-timers)} \\
 P_1, P_2, P_3, P_4, P_5 & \geq 0 & & & & 
 \end{array}$$

# ***Hong Kong Bank of Commerce and Industry***

- There are several alternate optimal schedules Hong Kong Bank can follow:
- $F = 10, P_2 = 2, P_3 = 7, P_4 = 5, P_1, P_5 = 0$
- $F = 10, P_1 = 6, P_2 = 1, P_3 = 2, P_4 = 5, P_5 = 0$
- The cost of either of these two policies is \$1,448 per day.

# Labor Planning Solution in Excel 2010

	A	B	C	D	E	F	G	H	I	J
1	<b>Labor Planning Example</b>									
2										
3										
4	<b>Variables</b>	<b>F</b>	<b>P1</b>	<b>P2</b>	<b>P3</b>	<b>P4</b>	<b>P5</b>			
5	<b>Values</b>	10	0	7	2	5	0	<b>Total Cost</b>		
6	<b>Cost</b>	100	32	32	32	32	32	1448		
7										
8	<b>Constraints</b>							<b>LHS</b>	<b>Sign</b>	<b>RHS</b>
9	<b>9 a.m. - 10 a.m.</b>	1	1					10	≥	10
10	<b>10 a.m. - 11 a.m.</b>	1	1	1				17	≥	12
11	<b>11 a.m. - noon</b>	0.5	1	1	1			14	≥	14
12	<b>noon - 1 p.m.</b>	0.5	1	1	1	1		19	≥	16
13	<b>1 p.m. - 2 p.m.</b>	1		1	1	1	1	24	≥	18
14	<b>2 p.m. - 3 p.m.</b>	1			1	1	1	17	≥	17
15	<b>3 p.m. - 4 p.m.</b>	1				1	1	15	≥	15
16	<b>4 p.m. - 5 p.m.</b>	1					1	10	≥	10
17	<b>Max. Full time</b>	1						10	≤	12
18	<b>Total PT hours</b>		4	4	4	4	4	56	≤	56

**Program 8.5**

# ***Financial Applications***

## ■ **Portfolio Selection**

- **Bank, investment funds, and insurance companies often have to select specific investments from a variety of alternatives.**
- **The manager's overall objective is generally to maximize the potential return on the investment given a set of legal, policy, or risk restraints.**

# ***International City Trust***

- **International City Trust (ICT) invests in short-term trade credits, corporate bonds, gold stocks, and construction loans.**
- **The board of directors has placed limits on how much can be invested in each area:**

<b>INVESTMENT</b>	<b>INTEREST EARNED (%)</b>	<b>MAXIMUM INVESTMENT (\$ MILLIONS)</b>
<b>Trade credit</b>	<b>7</b>	<b>1.0</b>
<b>Corporate bonds</b>	<b>11</b>	<b>2.5</b>
<b>Gold stocks</b>	<b>19</b>	<b>1.5</b>
<b>Construction loans</b>	<b>15</b>	<b>1.8</b>

# ***International City Trust***

- **ICT has \$5 million to invest and wants to accomplish two things:**
  - **Maximize the return on investment over the next six months.**
  - **Satisfy the diversification requirements set by the board.**
- **The board has also decided that at least 55% of the funds must be invested in gold stocks and construction loans and no less than 15% be invested in trade credit.**

# ***International City Trust***

**The variables in the model are:**

**$X_1$  = dollars invested in trade credit**

**$X_2$  = dollars invested in corporate bonds**

**$X_3$  = dollars invested in gold stocks**

**$X_4$  = dollars invested in construction loans**

# ***International City Trust***

**Objective:**

**Maximize  
dollars of  
interest  
earned**

$$= 0.07X_1 + 0.11X_2 + 0.19X_3 + 0.15X_4$$

$$\begin{array}{llll} \text{subject to: } X_1 & & \leq & 1,000,000 \\ & X_2 & \leq & 2,500,000 \\ & & X_3 & \leq 1,500,000 \\ & & & X_4 \leq 1,800,000 \\ & & X_3 + X_4 & \geq 0.55(X_1 + X_2 + X_3 + X_4) \\ & X_1 & \geq & 0.15(X_1 + X_2 + X_3 + X_4) \\ & X_1 + X_2 + X_3 + X_4 & \leq & 5,000,000 \\ & X_1, X_2, X_3, X_4 & \geq & 0 \end{array}$$

# ***International City Trust***

- **The optimal solution to the ICT is to make the following investments:**

$$X_1 = \$750,000$$

$$X_2 = \$950,000$$

$$X_3 = \$1,500,000$$

$$X_4 = \$1,800,000$$

- **The total interest earned with this plan is \$712,000.**

# ICT Portfolio Solution in Excel 2010

	A	B	C	D	E	F	G	H
1	<b>ICT Portfolio Selection</b>							
2								
3	<b>Variable</b>	<b>X1</b>	<b>X2</b>	<b>X3</b>	<b>X4</b>			
4	<b>Solution</b>	750000	950000	1500000	1800000	<b>Total Return</b>		
5	<b>Max. Return</b>	0.07	0.11	0.19	0.15	712000		
6								
7						<b>LHS</b>		<b>RHS</b>
8	<b>Trade</b>	1				750000	≤	1,000,000
9	<b>Bonds</b>		1			950000	≤	2,500,000
10	<b>Gold</b>			1		1500000	≤	1,500,000
11	<b>Construction</b>				1	1800000	≤	1,800,000
12	<b>Min. Gold+Const</b>	-0.55	-0.55	0.45	0.45	550000	≥	0
13	<b>Min. Trade</b>	0.85	-0.15	-0.15	-0.15	0	≥	0
14	<b>Total Invested</b>	1	1	1	1	5000000	≤	5000000

## Program 8.6

# ***Truck Loading Problem***

- **Truck Loading Problem**
  - The truck loading problem involves deciding which items to load on a truck so as to maximize the value of a load shipped.
  - Goodman Shipping has to ship the following six items:

ITEM	VALUE (\$)	WEIGHT (POUNDS)
1	22,500	7,500
2	24,000	7,500
3	8,000	3,000
4	9,500	3,500
5	11,500	4,000
6	9,750	3,500

# ***Goodman Shipping***

- **The objective is to maximize the value of items loaded into the truck.**
- **The truck has a capacity of 10,000 pounds.**
- **The decision variable is:**  
 $X_i$  = proportion of each item  $i$  loaded on the truck

# Goodman Shipping

**Objective:**

$$\begin{array}{l} \text{Maximize} \\ \text{load value} \end{array} = \$22,500X_1 + \$24,000X_2 + \$8,000X_3 \\ + \$9,500X_4 + \$11,500X_5 + \$9,750X_6$$

**subject to**

$$\begin{array}{l} 7,500X_1 + 7,500X_2 + 3,000X_3 \\ + 3,500X_4 + 4,000X_5 + 3,500X_6 \leq 10,000 \text{ lb capacity} \end{array}$$

$$X_1 \leq 1$$

$$X_2 \leq 1$$

$$X_3 \leq 1$$

$$X_4 \leq 1$$

$$X_5 \leq 1$$

$$X_6 \leq 1$$

$$X_1, X_2, X_3, X_4, X_5, X_6 \geq 0$$

# Goodman Truck Loading Solution in Excel

	A	B	C	D	E	F	G	H	I	J
1	<b>Goodman Shipping</b>									
2										
3	<b>Variables</b>	<b>X1</b>	<b>X2</b>	<b>X3</b>	<b>X4</b>	<b>X5</b>	<b>X6</b>			
4	<b>Values</b>	0.3333	1	0	0	0	0	<b>Total Value</b>		
5	<b>Load Value \$</b>	22500	24000	8000	9500	11500	9750	31500		
6										
7	<b>Constraints</b>							<b>LHS</b>	<b>Sign</b>	<b>RHS</b>
8	<b>Total weight</b>	7500	7500	3000	3500	4000	3500	10000	≤	10000
9	<b>% Item 1</b>	1						0.3333333	≤	1
10	<b>% Item 2</b>		1					1	≤	1
11	<b>% Item 3</b>			1				0	≤	1
12	<b>% Item 4</b>				1			0	≤	1
13	<b>% Item 5</b>					1		0	≤	1
14	<b>% Item 6</b>						1	0	≤	1

**Program 8.7**

# ***Goodman Shipping***

- **The Goodman Shipping problem raises an interesting issue:**
  - **The solution calls for one third of Item 1 to be loaded on the truck.**
  - **What if Item 1 cannot be divided into smaller pieces?**
- **Rounding down leaves unused capacity on the truck and results in a value of \$24,000.**
- **Rounding up is not possible since this would exceed the capacity of the truck.**
- **Using *integer programming*, in which the solution is required to contain only integers, the solution is to load one unit of Items 3, 4, and 6 for a value of \$27,250.**

# ***Ingredient Blending Applications***

## ■ **Diet Problems**

- **This is one of the earliest LP applications, and is used to determine the most economical diet for hospital patients.**
- **This is also known as the feed mix problem.**

# ***Whole Food Nutrition Center***

- **The Whole Food Nutrition Center uses three bulk grains to blend a natural cereal.**
- **It advertises that the cereal meets the U.S. Recommended Daily Allowance (USRDA) for four key nutrients.**
- **It wants to select the blend that will meet the requirements at the minimum cost.**

NUTRIENT	USRDA
Protein	3 units
Riboflavin	2 units
Phosphorus	1 unit
Magnesium	0.425 unit

# Whole Food Nutrition Center

Let

$X_A$  = pounds of grain A in one 2-ounce serving of cereal

$X_B$  = pounds of grain B in one 2-ounce serving of cereal

$X_C$  = pounds of grain C in one 2-ounce serving of cereal

## Whole Food's Natural Cereal requirements:

GRAIN	COST PER POUND (CENTS)	PROTEIN (UNITS/LB)	RIBOFLAVIN (UNITS/LB)	PHOSPHOROUS (UNITS/LB)	MAGNESIUM (UNITS/LB)
A	33	22	16	8	5
B	47	28	14	7	0
C	38	21	25	9	6

Table 8.5

# Whole Food Nutrition Center

The objective is:

Minimize total cost of  
mixing a 2-ounce serving  $= \$0.33X_A + \$0.47X_B + \$0.38X_C$

subject to

$$\begin{array}{llll} 22X_A + 28X_B + 21X_C & \geq 3 & \text{(protein units)} \\ 16X_A + 14X_B + 25X_C & \geq 2 & \text{(riboflavin units)} \\ 8X_A + 7X_B + 9X_C & \geq 1 & \text{(phosphorous units)} \\ 5X_A + 0X_B + 6X_C & \geq 0.425 & \text{(magnesium units)} \\ X_A + X_B + X_C & = 0.125 & \text{(total mix)} \\ X_A, X_B, X_C & \geq 0 & \end{array}$$

# Whole Food Diet Solution in Excel 2010

	A	B	C	D	E	F	G
1	Whole Foods Nutrition Problem						
2							
3		Grain A	Grain B	Grain C			
4	Variable	Xa	Xb	Xc			
5	Solution	0.025	0.05	0.05	Total Cost		
6	Minimize	0.33	0.47	0.38	0.05075		
7							
8	Constraints				LHS	Sign	RHS
9	Protein	22	28	21	3	≥	3
10	Riboflavin	16	14	25	2.35	≥	2
11	Phosphorus	8	7	9	1	≥	1
12	Magnesium	5	0	6	0.425	≥	0.425
13	Total Weight	1	1	1	0.125	=	0.125

Program 8.8

# ***Ingredient Blending Applications***

- **Ingredient Mix and Blending Problems**
  - Diet and feed mix problems are special cases of a more general class of problems known as ***ingredient*** or ***blending problems***.
  - Blending problems arise when decisions must be made regarding the blending of two or more resources to produce one or more product.
  - Resources may contain essential ingredients that must be blended so that a specified percentage is in the final mix.

# ***Low Knock Oil Company***

- **The Low Knock Oil Company produces two grades of cut-rate gasoline for industrial distribution.**
- **The two grades, regular and economy, are created by blending two different types of crude oil.**
- **The crude oil differs in cost and in its content of crucial ingredients.**

CRUDE OIL TYPE	INGREDIENT A (%)	INGREDIENT B (%)	COST/BARREL (\$)
X100	35	55	30.00
X220	60	25	34.80

# ***Low Knock Oil Company***

**The firm lets**

**$X_1$  = barrels of crude X100 blended to produce the refined regular**

**$X_2$  = barrels of crude X100 blended to produce the refined economy**

**$X_3$  = barrels of crude X220 blended to produce the refined regular**

**$X_4$  = barrels of crude X220 blended to produce the refined economy**

**The objective function is**

$$\text{Minimize cost} = \$30X_1 + \$30X_2 + \$34.80X_3 + \$34.80X_4$$

# ***Low Knock Oil Company***

## **Problem formulation**

**At least 45% of each barrel of regular must be ingredient A**

**$(X_1 + X_3)$  = total amount of crude blended to produce the refined regular gasoline demand**

**Thus,**

**$0.45(X_1 + X_3)$  = amount of ingredient A required**

**But:**

**$0.35X_1 + 0.60X_3$  = amount of ingredient A in refined regular gas**

**So**

$$0.35X_1 + 0.60X_3 \geq 0.45X_1 + 0.45X_3$$

**or**

$$-0.10X_1 + 0.15X_3 \geq 0 \quad (\text{ingredient A in regular constraint})$$

# ***Low Knock Oil Company***

## **Problem formulation**

$$\text{Minimize cost} = 30X_1 + 30X_2 + 34.80X_3 + 34.80X_4$$

$$\text{subject to} \quad X_1 + X_3 \geq 25,000$$

$$X_2 + X_4 \geq 32,000$$

$$-0.10X_1 + 0.15X_3 \geq 0$$

$$0.05X_2 - 0.25X_4 \leq 0$$

$$X_1, X_2, X_3, X_4 \geq 0$$

# Low Knock Oil Solution in Excel 2010

	A	B	C	D	E	F	G	H
1	<b>Low Knock Oil Company</b>							
2								
3		<b>X100 Reg</b>	<b>X100 Econ</b>	<b>X220 Reg</b>	<b>X220 Econ</b>			
4	<b>Variable</b>	<b>X1</b>	<b>X2</b>	<b>X3</b>	<b>X4</b>			
5	<b>Solution</b>	15000	26666.67	10000	5333.33	<b>Total Cost</b>		
6	<b>Cost</b>	30	30	34.8	34.8	1783600		
7								
8	<b>Constraints</b>					<b>LHS</b>	<b>Sign</b>	<b>RHS</b>
9	<b>Demand Regular</b>	1		1		25000	$\geq$	25000
10	<b>Demand Economy</b>		1		1	32000	$\geq$	32000
11	<b>Ing. A in Regular</b>	-0.1		0.15		0	$\geq$	0
12	<b>Ing. B in Economy</b>		0.05		-0.25	0	$\leq$	0

**Program 8.9**

# ***Transportation Applications***

## ■ **Shipping Problem**

- **The transportation or shipping problem involves determining the amount of goods or items to be transported from a number of origins to a number of destinations.**
- **The objective usually is to minimize total shipping costs or distances.**
- **This is a specific case of LP and a special algorithm has been developed to solve it.**

# ***Top Speed Bicycle Company***

- **The Top Speed Bicycle Co. manufactures and markets a line of 10-speed bicycles.**
- **The firm has final assembly plants in two cities where labor costs are low.**
- **It has three major warehouses near large markets.**
- **The sales requirements for the next year are:**
  - **New York – 10,000 bicycles**
  - **Chicago – 8,000 bicycles**
  - **Los Angeles – 15,000 bicycles**
- **The factory capacities are:**
  - **New Orleans – 20,000 bicycles**
  - **Omaha – 15,000 bicycles**

# ***Top Speed Bicycle Company***

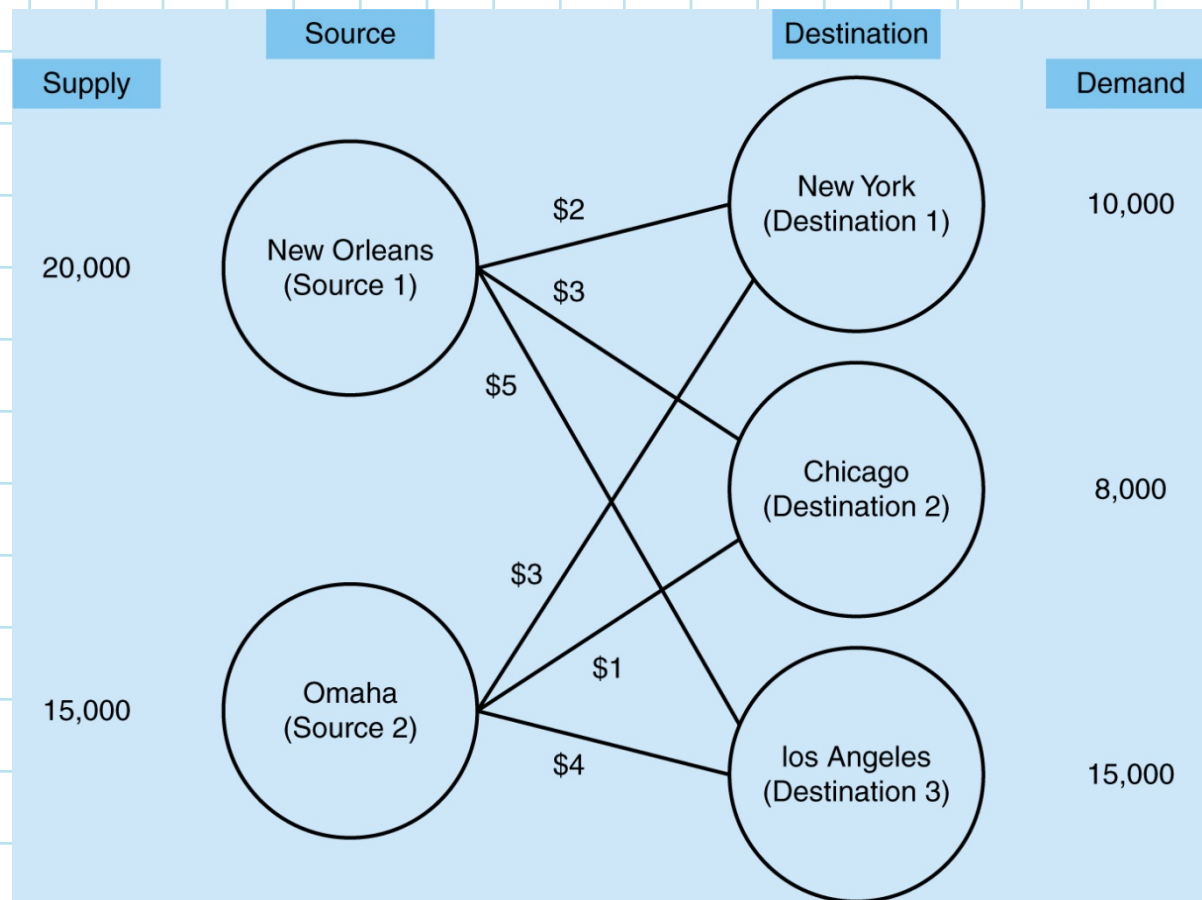
**The cost of shipping bicycles from the plants to the warehouses is different for each plant and warehouse:**

<b>FROM \ TO</b>			
	<b>NEW YORK</b>	<b>CHICAGO</b>	<b>LOS ANGELES</b>
<b>New Orleans</b>	\$2	\$3	\$5
<b>Omaha</b>	\$3	\$1	\$4

**The company wants to develop a shipping schedule that will minimize its total annual cost.**

# ***Top Speed Bicycle Company***

## **Network Representation of the Transportation Problem with Costs, Demands, and Supplies**



**Figure 8.1**

# ***Top Speed Bicycle Company***

**The double subscript variables will represent the origin factory and the destination warehouse:**

**$X_{ij}$  = bicycles shipped from factory  $i$  to warehouse  $j$**

**So:**

**$X_{11}$  = number of bicycles shipped from New Orleans to New York**

**$X_{12}$  = number of bicycles shipped from New Orleans to Chicago**

**$X_{13}$  = number of bicycles shipped from New Orleans to Los Angeles**

**$X_{21}$  = number of bicycles shipped from Omaha to New York**

**$X_{22}$  = number of bicycles shipped from Omaha to Chicago**

**$X_{23}$  = number of bicycles shipped from Omaha to Los Angeles**

# ***Top Speed Bicycle Company***

**Objective:**

**Minimize  
total  
shipping  
costs**

$$= 2X_{11} + 3X_{12} + 5X_{13} + 3X_{21} + 1X_{22} + 4X_{23}$$

**subject to**

$$X_{11} + X_{21} = 10,000 \quad \text{(New York demand)}$$

$$X_{12} + X_{22} = 8,000 \quad \text{(Chicago demand)}$$

$$X_{13} + X_{23} = 15,000 \quad \text{(Los Angeles demand)}$$

$$X_{11} + X_{12} + X_{13} \leq 20,000 \quad \text{(New Orleans factory supply)}$$

$$X_{21} + X_{22} + X_{23} \leq 15,000 \quad \text{(Omaha factory supply)}$$

$$\text{All variables} \geq 0$$

# Top Speed Bicycle Company Solution in Excel 2010

	A	B	C	D	E	F	G	H	I	J
1	Top Speed Bicycle Company									
2		N.O. to	N.O. to	N.O. to	Omaha to	Omaha to	Omaha to			
3		NY	Chicago	LA	NY	Chicago	LA			
4	<b>Variables</b>	X11	X12	X13	X21	X22	X23			
5	<b>Values</b>	10000	0	8000	0	8000	7000	Total Cost		
6	<b>Cost</b>	2	3	5	3	1	4	96000		
7										
8	<b>Constraints</b>							LHS	Sign	RHS
9	NY Demand	1			1			10000	=	10000
10	Chi. Demand		1			1		8000	=	8000
11	LA Demand			1			1	15000	=	15000
12	N.O. Supply	1	1	1				18000	≤	20000
13	Omaha Supply				1	1	1	15000	≤	15000

**Program 8.10**

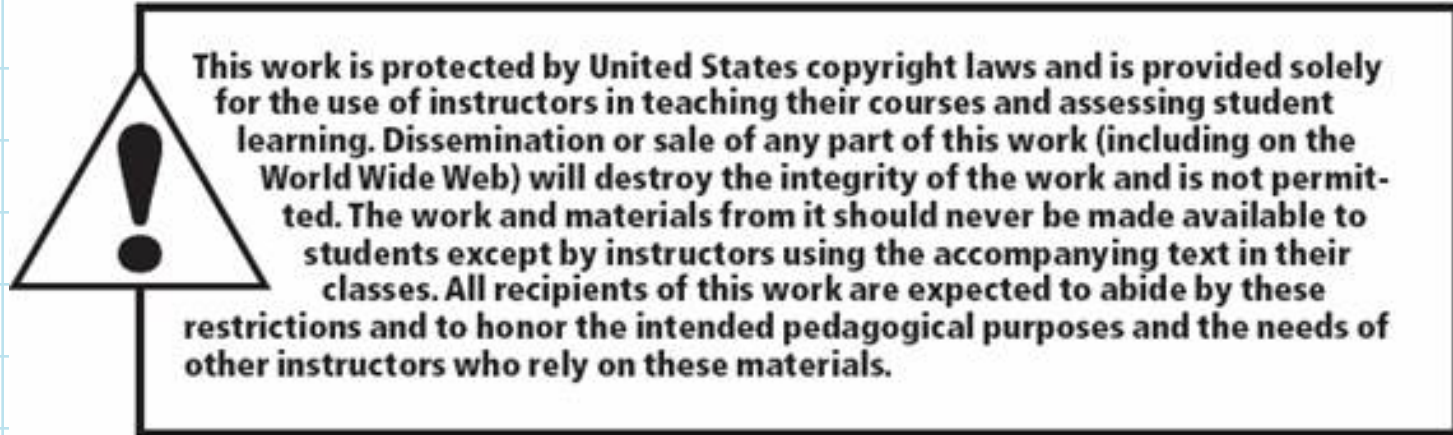
# ***Top Speed Bicycle Company***

**Top Speed Bicycle solution:**

FROM \ TO			
	NEW YORK	CHICAGO	LOS ANGELES
New Orleans	10,000	0	8,000
Omaha	0	8,000	7,000

- **Total shipping cost equals \$96,000.**
- **Transportation problems are a special case of LP as the coefficients for every variable in the constraint equations equal 1.**

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