



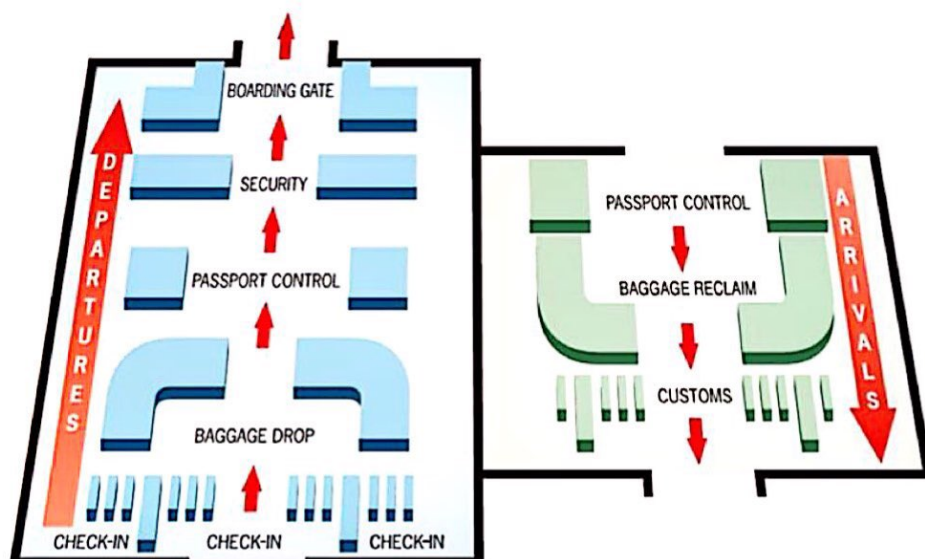
11.1 Airports

Available points: 7

Hide correct answers

Score: 0 out of 7

Look at the picture. Write the names of places in the airport where you do these things.



When you start your journey, ...

- 1 you and your bags are checked for dangerous things at .
- 2 you go to the to show your ticket or boarding pass before you fly.
- 3 your plane leaves from a .
- 4 you leave your big bags at the .

When you arrive at your destination, ...

- 5 your bags arrive at .
- 6 you have to go through before you leave the airport.
- 7 you show your passport at .

Clear all answers



11.2–11.3 Airports

Available points: 9

Hide correct answers

Score: 0 out of 9

Complete the airport sentences using these words.

- 1 Do you have any hand ?
- 2 Are you wearing a ?
- 3 Can I see your and ticket, please?
- 4 Did you your bag yourself?
- 5 Do you have a in your bag?
- 6 Boarding at 10.25 from 12.
- 7 Do you have any in your bag?
- 8 Would you open your , please?
- 9 Are you carrying for anyone else?

Clear all answers

Available points: 9

Hide correct answers

Score: 0 out of 9

Where do you hear the sentences in Exercise 11.2? Write C (check-in) or S (security).

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9

Clear all answers

11.4–11.5 At the airport

Available points: 3

Hide correct answers

Score: 0 out of 3

Poppy is at the airport. Listen to the conversation and choose the correct answers.



1 Poppy is travelling to Birmingham .

2 Her new flight is the same day .

3 The voucher is for food .

Clear all answers

Listen to the conversation again. Choose the sentences you hear.

1

How can I help you? Can I help you?

2

I missed my connecting flight. I missed my connection.

3

Don't worry, madam. No problem, madam.

4

What time does that go? What time is that?

5

It arrives in Birmingham at 7.15. It gets to Birmingham at 7.15.

6

This is a meal voucher. This is a food voucher.

7

Where can I send an email? Is there somewhere I can send an email?

8

Have a good flight. Enjoy your flight.



You have completed this page.

11.6 At the airport

Available points: 5

Hide correct answers

Score: 0 out of 5

Complete the sentences with these words. Listen to check your answers.



- 1 My flight from Cairo was .
- 2 I missed my flight.
- 3 I can you a seat on that.
- 4 Boarding is at 6.15 from 47.
- 5 Have a good .

Clear all answers

11.7 Articles: 'the'

Available points: 19

Hide correct answers

Score: 0 out of 19

Put these expressions in the correct group.



Time expressions

✓ in the morning

✓ at the weekend

✓ in the afternoon

✓ in the evening

✓ at the moment

Place expressions

✓ in the corner

✓ in the middle

✓ in the centre

Adjectives

✓ the same

✓ the worst

✓ the best

✓ the last

✓ the biggest

✓ the first

Only one

✓ the sea

✓ the weather

✓ the world

✓ the sun

✓ the sky

Clear all answers



11.8 Articles: 'the'

Available points: 8

Hide correct answers

Score: 0 out of 8

Complete the sentences with these words and expressions.

- 1 They live in a lovely house near .
- 2 It was holiday of my life!
- 3 We're leaving at 8.00 .
- 4 There's a huge spider of the bathroom.
- 5 Is your mobile as this one?
- 6 When was time you did an exam?
- 7 Sorry, I'm busy .
- 8 I don't really like sitting in .

Clear all answers



11.9 'a' / 'the' / 'no article'

Available points: 10

Hide correct answers

Score: 0 out of 10

Choose the correct option (*a / an, the* or *–*) to complete the sentences.



- 1 Do you like - classical music?
- 2 My new flat is in the centre of town.
- 3 Is there a bookshop near here?
- 4 Is English the easiest language to learn?
- 5 I've got a brother and two sisters.
- 6 Would you like a drink?
- 7 Could you close the door, please?
- 8 Would you like - rice or - potatoes?
- 9 Where's the best place to eat in your town?
- 10 How much is a laptop now?

Clear all answers

11.10 Articles

Available points: 5

Hide correct answers

Score: 0 out of

Number the sentences 1–5 to tell Montse's story.



- a At the end of my holiday, I bought a special bag and put the cat in it.
- b I took it to my holiday apartment and gave it food every day.
- c In the end, I paid a lot of money to bring the cat into the country; I think I have the most expensive cat in the world!
- d I love cats, and when I was on holiday in Greece, I found a beautiful little cat.
- e I had no problems when I left Greece, but when I arrived at the airport in my country, the Customs officials took the cat from me.

Clear all answers



You have completed this page.

11.11 Articles

Available points: 10

Hide correct answers

Score: 0 out of

Look at these rules. Match them with the phrases from the story in Exercise 11.10 by writing the correct letters (a–f).

- 1 at the end of my holiday
- 2 I bought a special bag
- 3 put the cat in it
- 4 gave it food
- 5 the most expensive cat
- 6 in the world
- 7 I love cats
- 8 a beautiful little cat
- 9 at the airport
- 10 took the cat from me

Clear all answers

Listen to Michael telling a story. Read the statements and choose True or False.



1 Michael was on holiday in Cuba.

True False

2 He was with friends.

True False

3 Ernesto lives in Havana.

True False

4 Michael stayed at Ernesto's house.

True False

5 Ernesto and Michael went to the carnival together.

True False

6 Michael still keeps in touch with Ernesto.

True False

Score: 0 out of 9

Complete the story with these expressions. Listen to check your answers.



I met my friend Ernesto when I was on holiday in Cuba. This was ,
and my wife, who was my girlfriend at the time. We stayed a few days in
Havana, phoned to book a room in Santa Clara.

, we arrived at the station in Santa Clara at two ,
 we didn't know where to go. , we decided to ask a man
standing near us. He was very kind and took us to our room. His name was
Ernesto. , he took us sightseeing in the town, and the next evening we
went to the carnival with Ernesto and his friends.

We , and we still keep in touch with our Cuban friend.



11.14 Storytelling expressions

Available points: 9

Hide correct answers

Score: 0 out of 9

Listen to the story again and write the missing words.



I met my friend Ernesto when I was on holiday in Cuba. This was

, and my wife, who was my girlfriend at the time. We stayed a few days in Havana, phoned to book a room in Santa Clara.

, we arrived at the station in Santa Clara at ,
 we didn't know where to go. , we decided to ask a man standing near us. He was very kind and took us to our room. His name was Ernesto. , he took us sightseeing in the town, and the next evening we went to the carnival with Ernesto and his friends.

We , and we still keep in touch with our Cuban friend.



11.15 Storytelling expressions

Available points: 8

Hide correct answers

Score: 0 out of 8

Complete Elke's travel story using these expressions.



Well, this was in Africa. I was in Tanzania . I was in Selous Park in the country, on a safari trip. my husband, the driver of the car and another guide. We crossed a dry river, the driver stopped the car because there was a huge mother elephant the road, about ten metres in front of us. She was dangerous because her baby was near; we couldn't go back and we couldn't continue driving. , the elephant walked away to her baby. , but I got some great photos!

Clear all answers



You have completed this page.

11.16 Talking about a journey

Available points: 10

Hide correct answers

Score: 0 out of 10

Highlight the words or expressions that are *not* correct.

- 1 We booked / went / found seats on a flight to New York.
- 2 We drove / went / waited to the airport.
- 3 We showed our passport / shopping / ticket at check-in.
- 4 The flight was on time / delayed / checked.
- 5 We cancelled / caught / missed our connection in Amsterdam.
- 6 We spent / waited / wanted six hours in the airport.
- 7 The airport was very comfortable / uncomfortable / delayed.
- 8 The flight left / started / took off at 11.30 at night.
- 9 The plane checked / landed / arrived in New York the next afternoon.
- 10 We stayed / were / delayed in a three-star hotel on Broadway.

Note: You can only select 10 items in this activity.

Clear all answers



Nadya, Ukraine

I really like travelling, and now I can speak a little bit of English, I see and hear it everywhere, even in my own country. I like to practise reading signs and advertisements, because my language uses a different alphabet, but when people speak to me, I get very nervous and I don't always understand. I try to imagine the questions that people can ask me and I practise conversations with myself. And sometimes I ask people for information just to practise! I smile and ask politely, so I think it's OK.

1 Nadya speaks good / a little English.

2 She likes reading / listening to English.

Note: You can only select 2 items in this activity.

Clear all answers

Available points: 8

Hide correct answers

Score: 0 out of 8

Which communication strategies does Nadya use?

1 She reads words on signs. Yes

2 She practises pronouncing words she sees. No

3 She learns and practises key words before she travels. No

4 She imagines the questions people will ask. Yes

5 She practises conversations with herself. Yes

6 She practises expressions to check she understands. No

7 She practises expressions to ask people to repeat. No

8 She tries asking people questions. Yes

Clear all answers



11.19 Your English

Available points: 6

Hide correct answers

Score: 0 out of 6

Look at the questions you can use to ask for help when you don't understand.

Complete them using these words.



- 1 Sorry, could you that again, please?
- 2 I'm sorry, I don't .
- 3 Could you the name for me, please?
- 4 Sorry, did you say? €3.50?
- 5 Sorry, can you a bit?
- 6 Sorry, platform?

Clear all answers



11.20–11.21 Video: Traveller's stories

Available points: 2

Hide correct answers

Score: 0 out of 2

Watch Justyna and Luis talking about trips. Which country did they visit?



GLOSSARY

conference (noun): a big meeting with talks on a particular subject
canyon (noun): a big valley with steep sides, like the Grand Canyon in Arizona, USA
cliff (noun): a high wall of rock, often (but not always) near the sea
iron (verb): to make clothes flat and smooth
offended (adjective): If you are **offended**, your feelings are hurt.

Justyna

✓ Croatia

Luis

✓ the USA

Clear all answers

Available points: 9

Hide correct answers

Score: 0 out of 9

Watch again and choose the correct answers.

- 1 Justyna went to Croatia ✓ for work .
- 2 Justyna thought Croat and Polish were ✓ similar .
- 3 'False friends' are words that sound the same but have a different ✓ meaning .
- 4 Justyna wanted to ask how long it would take to iron a ✓ some trousers .
- 5 *Godzina* means 'hour' in Polish and ✓ 'year' in Croat .
- 6 Luis flew over the Grand Canyon in a ✓ helicopter .
- 7 He sat in the ✓ front seat.
- 8 The floor was made of ✓ glass .
- 9 They flew for ✓ a couple of hours .

Clear all answers



11.22–11.23 Video: Traveller's stories

Available points: 4

Hide correct answers

Score: 0 out of 4

Complete the sentences using the adjectives in the box. Watch again to check.

English Unlimited



- 1 I went to a conference in Croatia, and I was very – I was quite .
- 2 I wanted to ask the lady how long it would take to iron my trousers, and she got quite .
- 3 It was an experience that I will never forget.

Clear all answers

Available points: 1

Score: 1 out of 1

Describe a trip you have taken. Where did you go? What did you do? What did you like / not like?

Clear all answers

1.24 Explore Writing

Write the answers in the box below, or print the worksheet. Your teacher will check your answers.

EXPLORE Writing

12 Read the letter and circle the correct words.

- 1 Ms Bruckner travelled by plane A ferry.
- 2 She is writing to the travel company / a friend.
- 3 She went to Italy / Greece.
- 4 The boat was delayed / cancelled.
- 5 She wants to book another journey / an apology and some money.



24 September

Dear Sir or Madam

- 1 I am writing to complain about a journey with your company on 4 August from Brindisi, Italy, to Patras, Greece.
- 2 Our ferry was delayed by ten hours, but your staff didn't give us any information, and there was no shop or café to buy any food or drinks. When we got on the boat, it was dirty and uncomfortable. There were no free seats, and my three children and I slept on the floor in the bar.
- 3 I am not satisfied with your service and I hope to receive an apology and some compensation for our uncomfortable journey. I look forward to your reply.

Yours faithfully

Clara Bruckner
Clara Bruckner

13 How is the letter organised? Which paragraph (1, 2 or 3) ...

- a asks for a reply?
- b says why Clara is writing?
- c gives information about the problem?

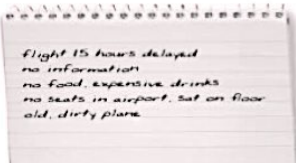
14 Match the underlined words and expressions in the letter with the definitions.

- 1 the people who work for a company staff _____
- 2 places to sit _____
- 3 to say I am not happy _____
- 4 to get _____
- 5 was late _____
- 6 happy _____
- 7 some money _____

15 Find expressions in the letter that are used to ...

- 1 start the letter _____
- 2 say why you are writing _____
- 3 say you want the person to write back to you _____
- 4 end the letter _____

16 You had a very bad flight with BestOne airlines. Use the notes on the left to write a letter to complain.



For more practice, go to Unit 11 of the Self-study DVD-ROM.

Available points: 1

Score: 1 out of 1

Clear all answers

1 Can I see your boarding _____, please?

- ticket pass gate

2 When you get to the airport, go to _____ first. Get there two hours before your flight.

- check-in security customs

3 Boarding is at 12:40 from _____ B17.

- airline flight gate

4 What time does your _____ leave?

- flight ticket airline

5 Did you _____ your bags yourself?

- pack take send

6 Are you wearing a _____ ?

- key wallet belt

7 All these people are waiting to go through _____ control.

- passport boarding baggage

8 A: What are you carrying with you on the plane?

B: Nothing. I haven't got any _____ luggage.

- small flight hand

9 What's our boarding gate? Can you look at the _____ board?

- departure check-in flight

10 We took off an hour late from Hamburg. Our flight was _____ .

- cancelled on time delayed

11 Baggage _____ is downstairs. Pick up your bag from there and then go through customs.

- collection control security

12 _____ your passport, please?

- Are you carrying Can I see Is there

13 That's fine, thank you. Enjoy _____ .

- your ride your journey your trip

14 The food was awful, the people were unfriendly and the room was dirty. _____ we decided to leave.

- So Then But

15 I waited at the bus stop for 45 minutes. _____ the end, someone told me there weren't any buses on Sundays.

- At In On

16 We ordered some food from the menu. Ten minutes _____ a waiter came with the most amazing meal I've ever eaten.

then ago later

17 When we finally got to Tokyo, it was three _____ the morning.

in on of

18 I had breakfast at the hotel and _____ I went shopping.

after then so

19 She tried to get into her room, _____ she couldn't open the door.

and but because

20 An interesting thing happened last May. I was in Australia _____ .

at the moment at the time in that time

21 Lee's plane took _____ at 8.25 this morning.

off out on

22 My parents _____ in New York for two weeks.

lived stayed spent

23 I _____ the train yesterday, so I was half an hour late for work.

missed drove caught

24 We _____ six hours at the airport because our flight was cancelled.

delayed took spent

25 They _____ their hotel room a month ago on the internet.

bought booked ordered

26 I need to leave early to _____ the 7.15 bus.

- miss catch meet

27 Our flight didn't take long. We took off at 11 o'clock and _____ in Amsterdam two hours later.

- landed went flew

28 The girls are staying in a youth _____ in Barcelona.

- room hotel hostel

29 The train was very crowded, so it was an _____ journey.

- uncomfortable expensive easy

30 My son isn't very good _____ swimming.

- for at in

31 The weather was bad, but our plane left _____ time.

- to on at

32 Julia isn't here. She's working _____ home today.

- in at in the

33 He's a security officer. He doesn't work _____ an airline.

- on by for

34 We left the airport _____ midnight.

- at in on

35 The plane is boarding _____ gate number 14.

- for to from

36 John is coming back by coach _____ weekend.

- in the at the at a

37 Have you got _____ good book to read on the plane?

- an a the

38 Matt had _____ in Rome.

- a great time great time the great time

39 This is the first time I've eaten _____.

- an Egyptian food Egyptian food the Egyptian food

40 Is there _____ near here? We could have a cup of coffee.

- the café a café café

41 Catherine's plane is arriving in _____ of the night.

- the middle middle a middle

42 What's _____ interesting book you've read?

- most more the most

43 I don't drink _____ in the morning. I always have a cup of coffee at breakfast time.

- tea a tea the tea

44 A: I'd like to go and see _____ this afternoon.

B: OK. Which one?

- film the film a film

45 Have you met my friend Sam? We're in _____ class at college.

- the same same a same

46 What are you doing later in _____ ?

- the evening evening an evening

47 I'm not frightened of _____. They're not usually dangerous.

- a spider the spiders spiders

48 Can you see Jill over there? She's sitting in _____ near the window.

- corner an corner the corner

49 Can I use your computer? I'd like to send _____ to Carlo.

- email an email a email